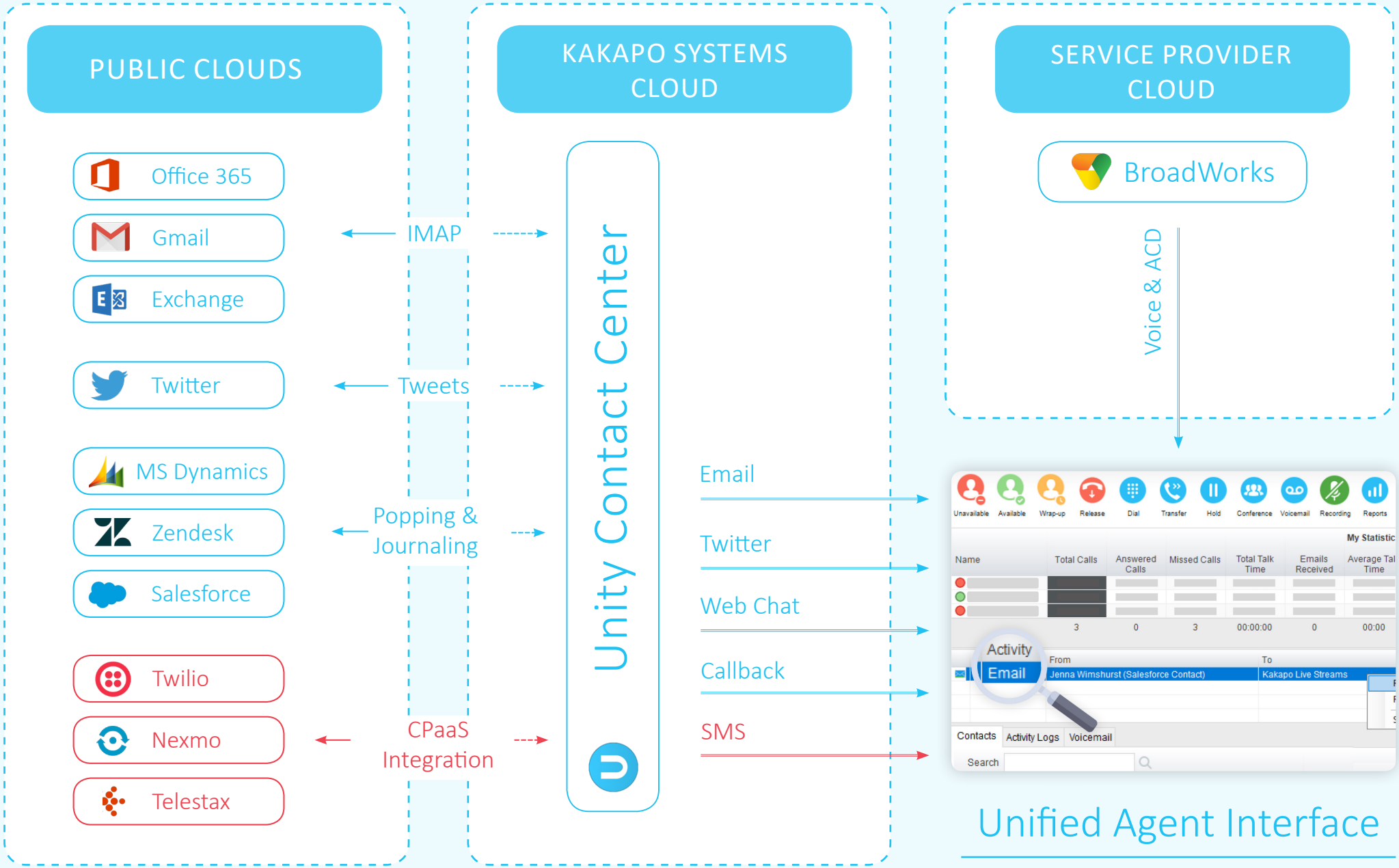
PUBLIC CLOUDS
KAKAPO SYSTEMS CLOUD
SERVICE PROVIDER CLOUD
Office 365
Gmail
Exchange
Twitter
MS Dynamics
Zendesk
Salesforce
Twilio
Nexmo
Telestax
IMAP
Tweets
Popping & Journaling
CPaaS Integration
Unity Contact Center
Email
Twitter
Web Chat
Callback
SMS
BroadWorks
Voice & ACD
Unavailable
Available
Wrap-up
Release
Dial
Transfer
Hold
Conference
Voicemail
Recording
Reports
My Statistic
Name
Total Calls
Answered Calls
Missed Calls
Total Talk Time
Emails Received
Average Tal Time
3
0
3
00:00:00
0
00:00
Activity
Email
From
To
Jenna Wimshurst (Salesforce Contact)
Kakapo Live Streams
Contacts
Activity Logs
Voicemail
Search
Unified Agent Interface