

KAKAPO

SYSTEMS

CONFIGURING UNITY FOR THE CISCO PAAS TWO PLATFORM

This document outlines the connectivity settings that must be set in the Kakapo portal when connecting to the Cisco PaaS platform. Please note all system providers will have their own DNS. All settings are configured in the Branding tab for the system provider in the Kakapo Partner Portal, in the Connectivity section, and come from the PaaS administration portal.

OCI-P INTERFACE

Unity uses the server address entered in Settings in the Unity client when connecting to the PaaS platform, so this should always be the same as the OCI-P OCS FQDN provided in the PaaS admin portal.

VoIP Server Port: 50034

Use OCI protocol over TLS: OFF

OCI over TLS server port: 50034

OCI over TLS certificate host:

OCI over TLS security protocol: TLS 1.2

Type	URL	Protocol	Port
OCI-P OCS Interface	vip.oci-us20.bcld.io	TCP	50034

This is the VoIP server address to use in Unity Settings

This address must also be associated to the System Provider in the Kakapo portal, so ensure the user can be found when licensing. **The OCI-P FQDN must be associated with the system provider in the Kakapo portal before starting any Unity clients, otherwise the branding settings will not be downloaded, and Unity will not be able to connect to the PaaS platform. Please email ineedhelp@kakaposystems.com if assistance is required.**

Details Automatic Assignment Branding **Server Hostnames** Portal User Accounts License Details Resellers History Log User Templates

Server Hostnames

Server hostnames currently used by this system provider.

Hostname
vip.oci-us20.bcld.io

Add Hostname

CTI INTERFACE

Use CTI instead of CAP protocol

CTI Server Address

CTI Port

Use CTI protocol over TLS

CTI over TLS server port

CTI over TLS certificate host

CTI over TLS security protocol

Computer Telephone Integration Interface

The Computer Telephony Integration interface provides TCP sockets that allow applications that you develop to integrate with Cloud PBX instances to perform telephony-related

CTI IP Address Access Control List

You currently have no CTI ACL configured in this region 'North America'

[Add ACL](#)

CTI Interfaces

Type	URL	Protocol	Port
CTI Interface	vip.cti-us20.bclid.io	TCP	50034

XSI INTERFACE

The URL of the XSI URL will include the Application IDs, which are com.broadsoft.xsi-actions and com.broadsoft.xsi-events. Only the URL should be set in the XSI Server Address field in the branding settings for the system provider, and because the Application IDs are the default values they do not need to be specified in the corresponding fields in the Kakapo portal; the Unity client will use the default Application IDs if they are not provided by the Kakapo portal.

XSI Server Address

XSI Server Security Type

XSI/CTI Actions Application ID

XSI/CTI Events Application ID

Reporting Server Address

Reporting Server Security Type

Reporting Server Application ID

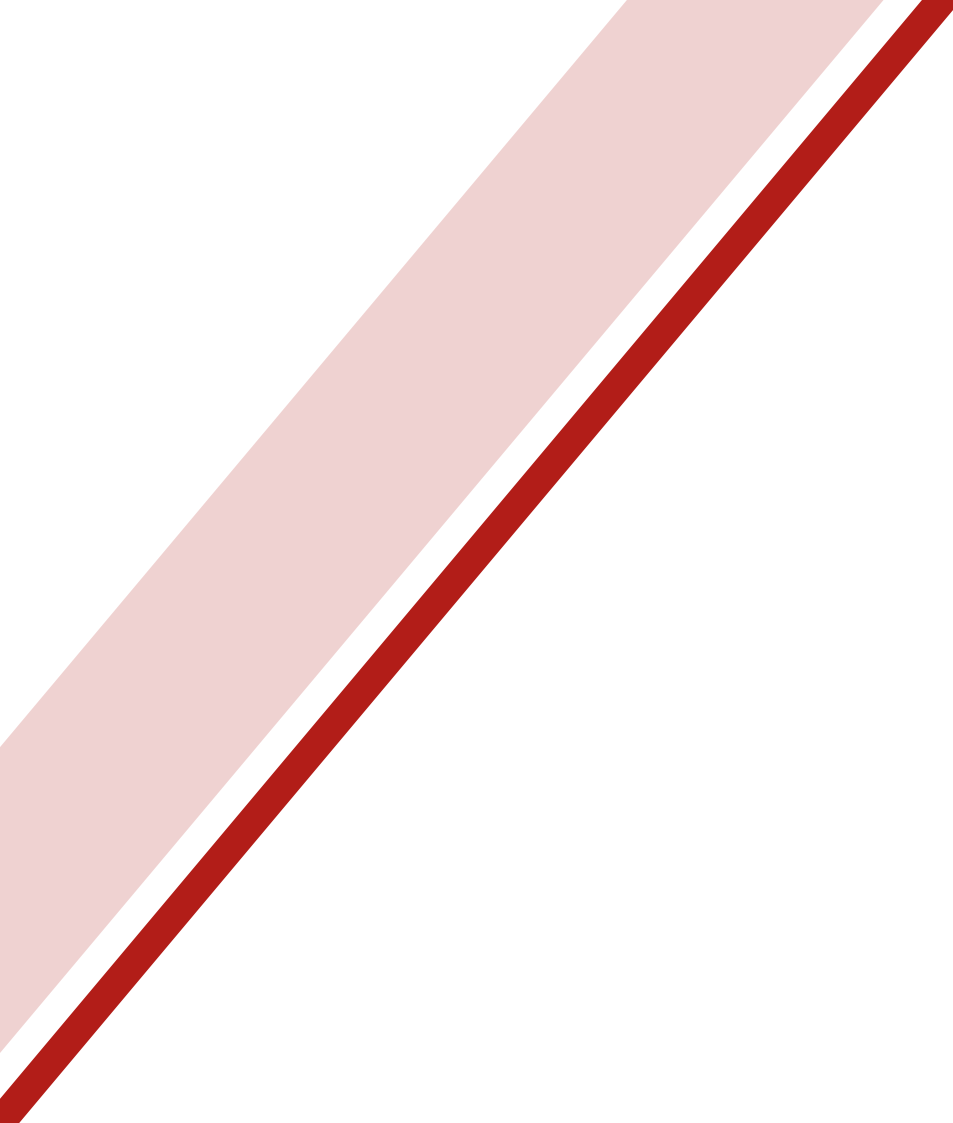
Xtended Services Interface

The Xtended Services Interface - Actions interface provides a set of RESTful APIs that allow access to Cloud PBX subscribers and services for BroadSoft Client Applications over HTTPS. The Xtended Services Interface - Events interface provides a web application, which allows BroadSoft Client Applications to subscribe to Cloud PBX services for particular event packages via HTTPS.

Type	URL	Protocol	Port
XSI Actions Interface	https://vip.xsi-us20.bclid.io/com.broadsoft.xsi-actions	HTTPS	443
XSI Events Interface	https://vip.xsi-us20.bclid.io/com.broadsoft.xsi-events	HTTPS	443

REPORTING INTERFACE

This should be set to vip-c14811.openxsi-us20.bwks.io for all PaaS 2 system providers, however if Unity clients are unable to generate call center reports please raise a ticket with PaaS support to get the correct URL to use when connecting to the ECCR interface.



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T +44 (0)207 084 6845

E tellmemore@kakaposystems.com

W www.kakaposystems.com

International House | 36-38 Cornhill | London | EC3V 3NG

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