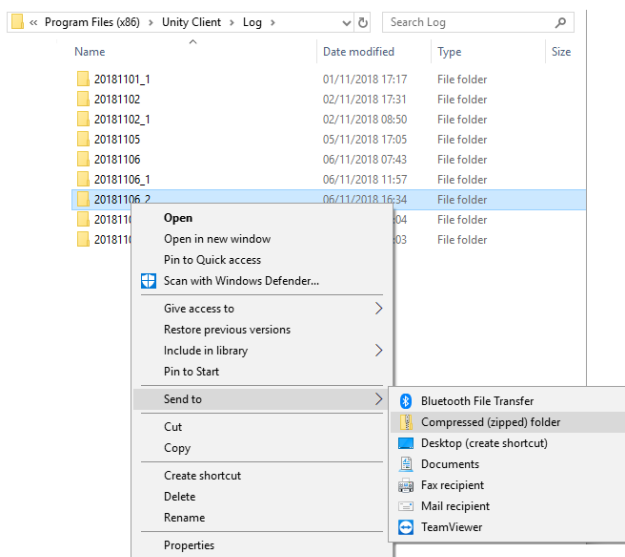


## HOW TO EXPORT UNITY LOGS

### Unity Application Suite

1. Navigate to the log folder which can be found here: C:\Program Files (x86)\Unity Client\Log
2. Open the Log folder and find the relevant folder
3. Zip the entire Log folder and email or upload to the portal



### Unity Dashboard

1. Start 'Unity Dashboard app & in Settings click "Log connections" as below
2. Fill in the authentication and network details.
3. Click OK button and the application might ask if it may restart after restarting click About in the main menu.
4. From the 'About' page, click on the folder path to show the working folder contents in a file chooser. You may also navigate to the working folder. You can find the "logs" folder inside "Unity Dashboard" folder.

#### Broadworks CTI Server Connection Details

Server address:

Server port:

Use same server address for OCI-P

#### Broadworks OCI-P Server Connection Details

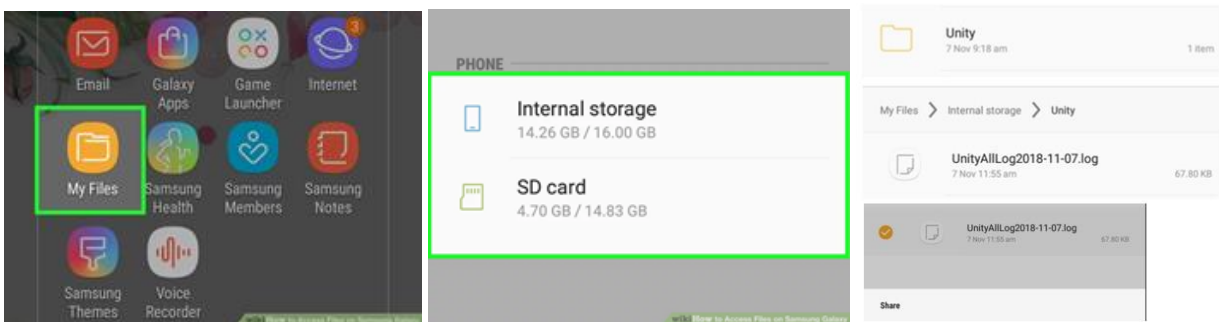
Server address:

Server port:

Log connections

## Unity Mobile – Android

1. Open the “My Files” app from the list
2. Go to “Internal Storage”
3. Open folder named “Unity”
4. Select the current log file with date (eg:UnityAllLog2018-11-07.log)
5. Long press the log file to select it.
6. On the top you can see “SHARE” button, press the button which list the apps through which you can share the file.
7. Select the E-mail app through which you want to send the files.



## Unity Mobile – iPhone

1. Go to More -> About
2. Click Send Logs

