

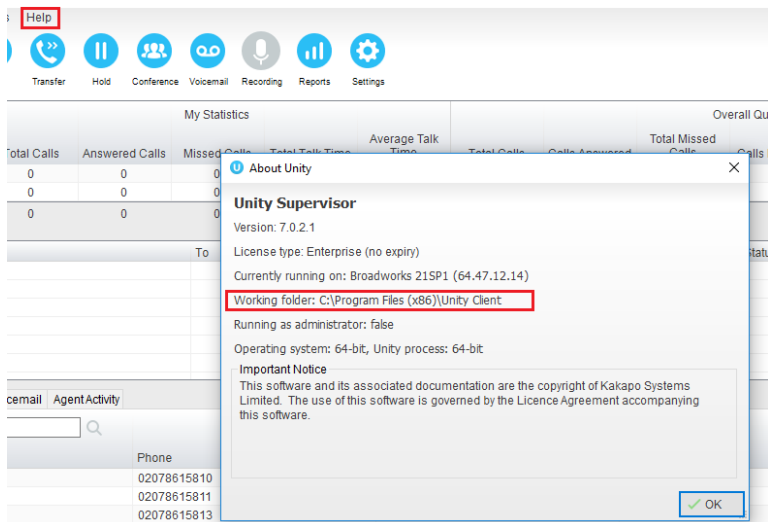
HOW TO EXPORT UNITY LOGS

Contents

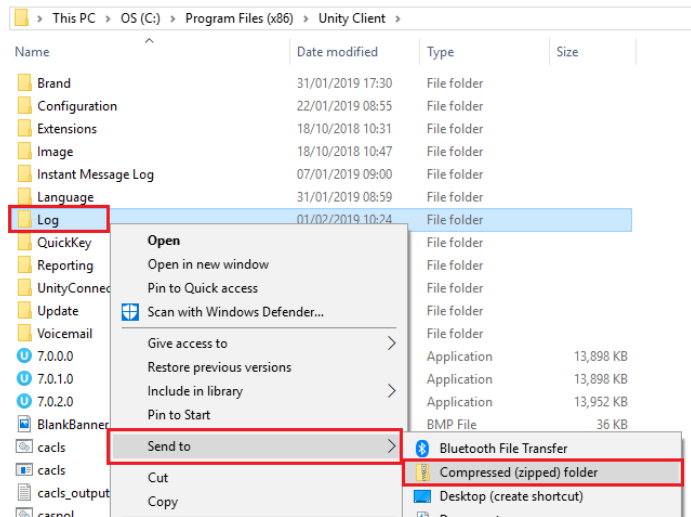
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Unity Application Suite

1. Navigate to the log folder, which by default is: C:\Program Files (x86)\Unity Client
2. Or, go to Help>About Unity and then click on the working folder



3. Find the Log folder and zip the entire folder and email or upload to the portal



Virtual Environment

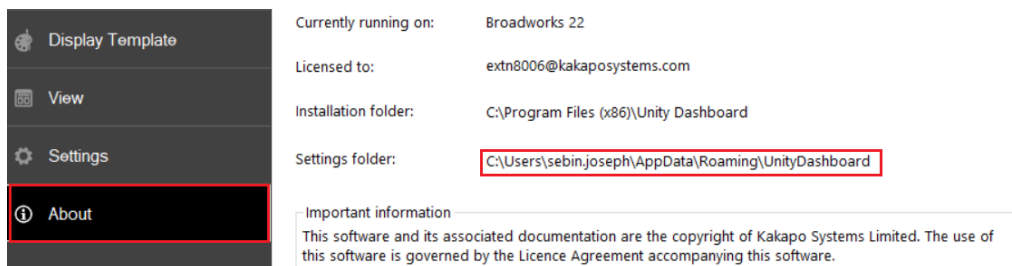
In a virtual environment (such as Terminal Services or Citrix) the Unity logs are stored in C:\Program Files (x86)\Unity Client\[LoginIdWithoutDomain]\Logs

For example if the login ID is extn12345@test.com then the name of the folder would be extn1234

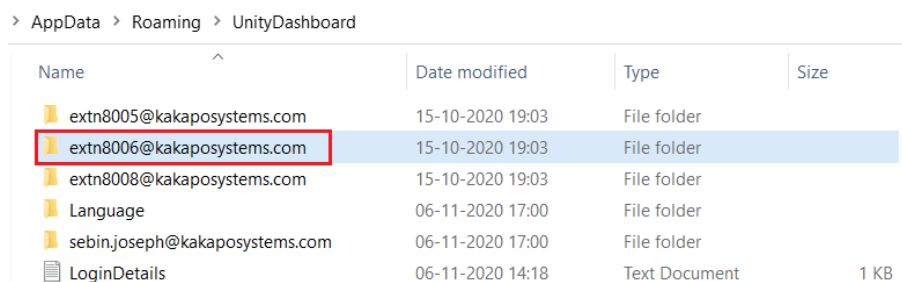
If Unity wasn't installed to C:\Program Files (x86)\Unity Client then the above path will be different.

Unity Dashboard

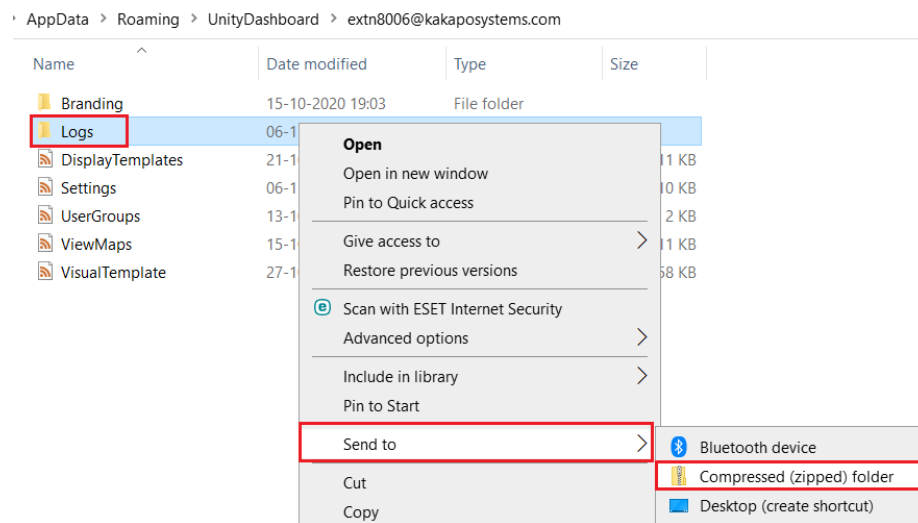
1. From the 'About' page, click on the folder path to show the working folder contents in a file chooser. You may also navigate to the working folder.



2. Select the current user settings folder Inside the "Unity Dashboard folder"

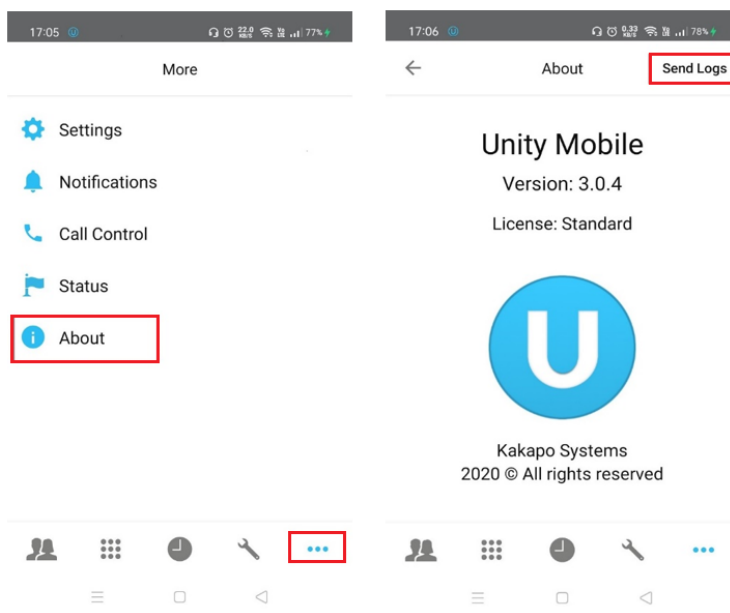


3. You can find the logs inside the user settings folder. Zip the entire folder and email or upload to the portal.



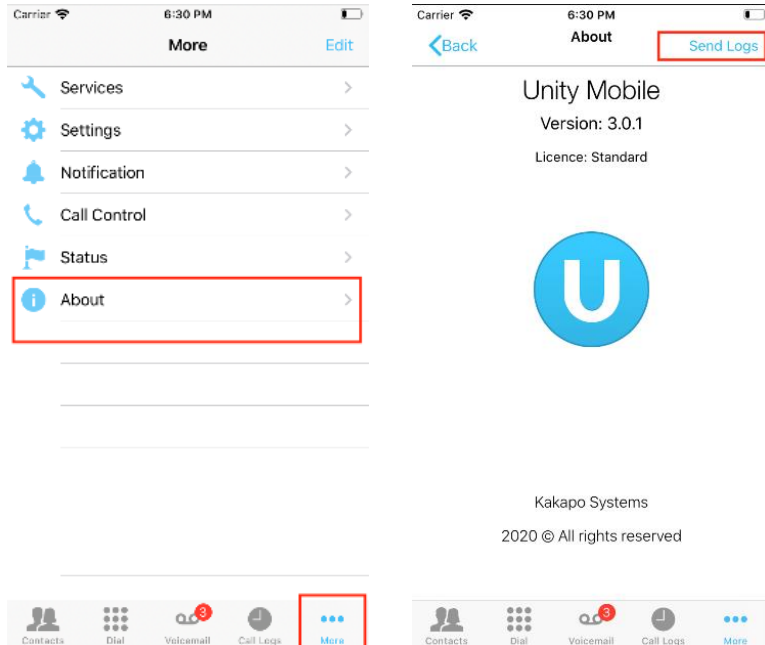
Unity Mobile – Android

1. Go to More tab > About
2. Click Send Logs



Unity Mobile – iPhone

1. Go to “About” tab
2. Press “Send Logs” in About page.



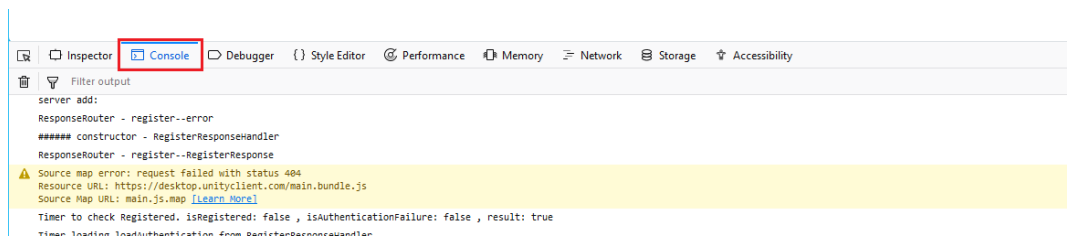
Unity Web Apps

1) [Mozilla Firefox](#)

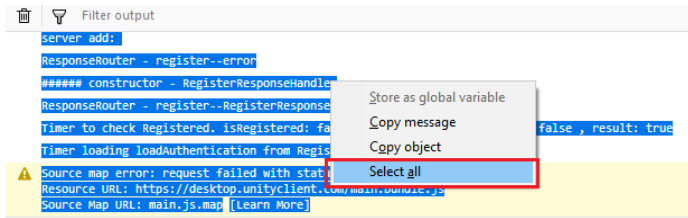
1. From keyboard press
 - a. **F12** for Windows
 - b. **⌘ + ⌥ + C** for macOS



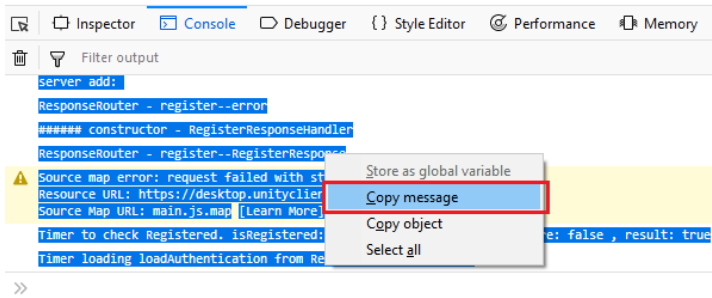
2. Click the **Console** tab.



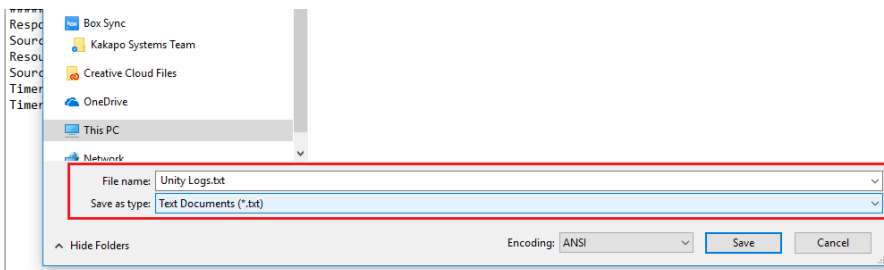
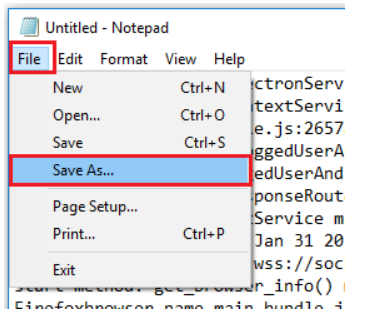
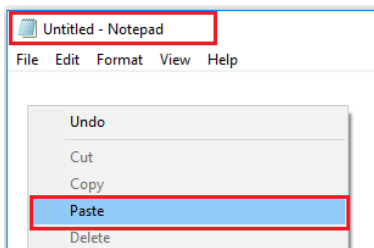
3. Right click and select “**Select all**”



- 4. Right click and select
 - a. "Copy message" for Windows
 - b. "Copy" for macOS



- 5. Paste the log in a Notepad or plain text file and save

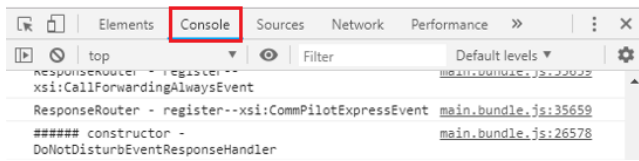


2) Google Chrome

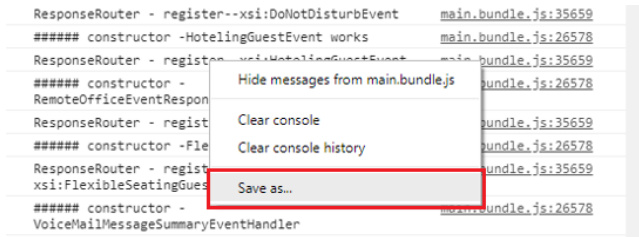
- 1. From keyboard press
 - a. F12 for Windows
 - b. $\text{⌘} + \text{C}$ for macOS

F12

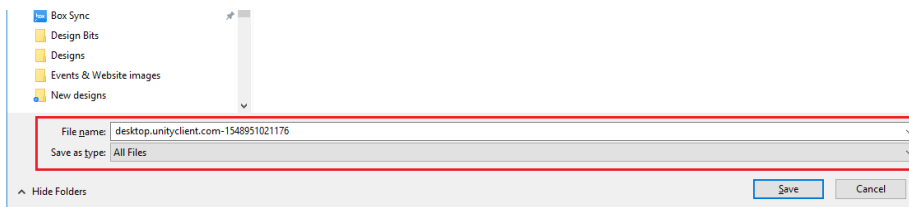
2. Click the **Console** tab.



3. Right click and select **“Save as”**

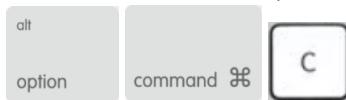


4. Select a location and click **“Save”**

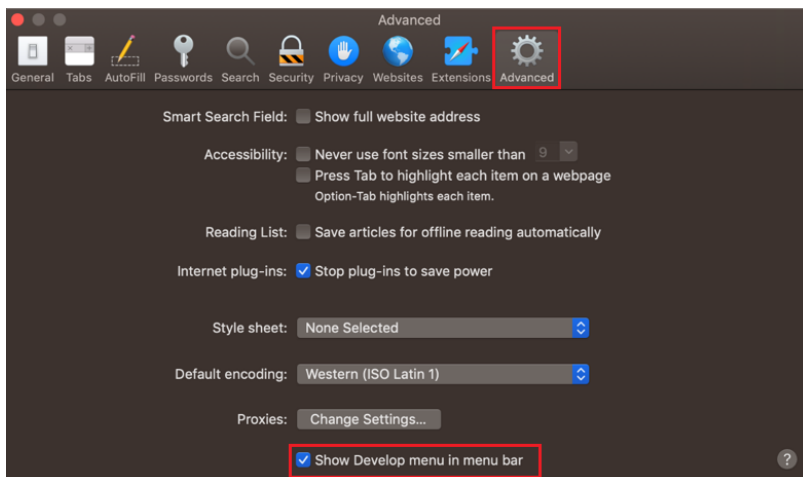


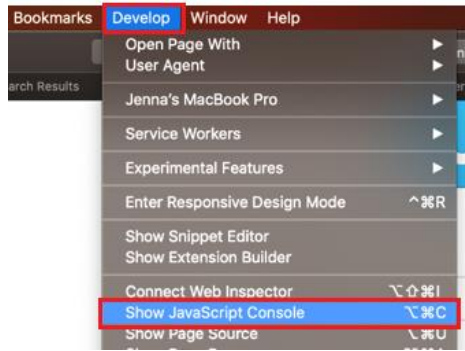
3) [Safari](#)

1. Press **⌘C** from keyboard or from menu bar select **Develop** → **Show JavaScript Console**

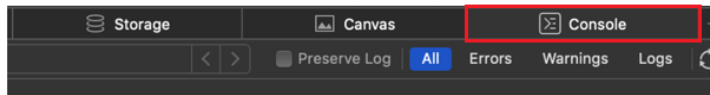


2. If you do not see **Develop** in the menu bar, you can change this in **Safari Preferences**, as shown below.





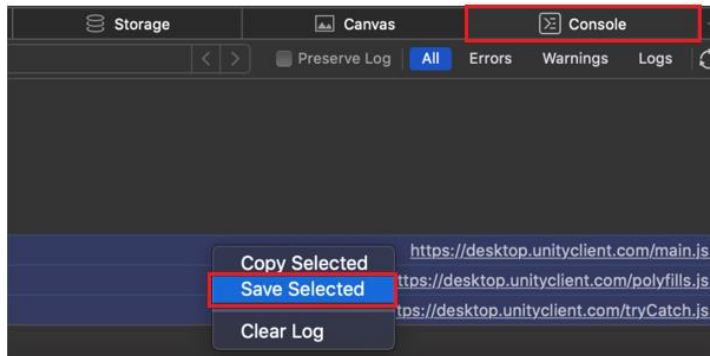
3. Click the **Console** tab



4. Press **⌘A**



5. Right click and select **"Save Selected"**



6. Select a location and click **"Save"**

