

## Onboarding Unity Apps

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You will need to email your OCI server host name, company billing name and address and an email address to send any future invoices to [ineedhelp@kakaposystems.com](mailto:ineedhelp@kakaposystems.com) before you are able to license any Unity clients.

### Firewall

Customer sites must whitelist the following on any firewalls, otherwise Unity will not be able to connect:

#### Licensing & Branding

FQDN: portal.unityclient.com

Primary IP Address: 185.42.19.40

Secondary IP Address: 83.142.25.185

TCP Port 443 & 80, outbound only

#### IM&P, SMS Integration and Contact Center

FQDN: im.unityclient.com

Primary IP Address: 185.42.19.38

Secondary IP Address: 83.142.25.183

TCP Port 2208, outbound only

### Unity Web Apps

Primary IP Address: 185.17.172.185

Secondary IP Address: 85.13.237.8

### VoIP Connectivity

You must confirm the FQDN of the OCI server to customers, unless a preconfigured installer is used. The following ports must be opened for outbound connections on the customer firewall:

[TCP 8011](#), [TCP 8012](#), [TCP 2208](#), [TCP 2209](#)