

Press One WebChat Profile

Below is the initial configuration ready for use/testing. This can be amended by going to <https://portal.unityclient.com/Portal.aspx> and logging in with your Portal Administration Account.

Availability

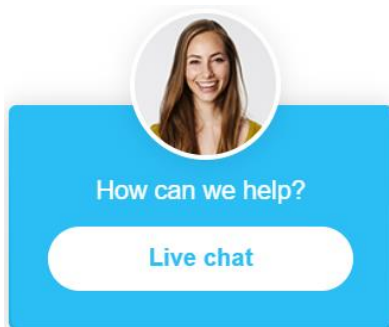
Time zone: UTC – 05:00 Eastern Time
In Office Hours: M – F 09:00 / 17:00

Web Chat Configuration

Require Name: Yes
Require Email: Yes
Conversations can be rated: Yes
Welcome Message: Please add a message below to start chat
Unstaffed Message: Sorry we've missed you, please try again later
Missed Message: Sorry we've missed you, but your details have been recorded and we will contact you shortly.

Web Chat Client Branding

Visibility: Always show
Start Text: How can we help?
Button Text: Live Chat



Press One WebChat Java Script to be added to your Website:

```
<script type="text/javascript" src="https://portal.unityclient.com/webchat/js/webchat.js" id="WebChatClient" queueId="example@example.com" StreamIdentifier="WebChat@example.com"></script>
```